



## **COVID-19 POLICY FROM SOLSTICE CARAVAN CARE**

Due to the current situation regarding Coronavirus, to try and keep yourselves, your families and myself safe at this time and to ensure I provide the same level of service as normal please take the time to read and understand the detailed guidelines.

1. Please let me know if the vehicle has been used for self-isolation for anyone infected with Covid-19. If so, please say for how long and when it was last used. Please be aware you should allow 14 clear days between last use and the date of booked work.
2. To ensure social distancing please do not be offended I will not be shaking your hand on arrival and that you respect social distancing rules of 2 meters. A quick chat is all that is required so you can tell me of any special circumstances or any issues you have with the vehicle.
3. A caravan service can take over 4 hours and **Under no circumstances** you enter your vehicle whilst I am working on it.
4. If possible, please ensure that no one has entered the vehicle for 72 hours prior to my arrival, and do not enter for 72 hours after my departure.
5. If you all anyone in your family is feeling unwell or showing signs of COVID-19 before my arrival, please rearrange your vehicle.
6. On a practical level please do not be offended if you see me using antibacterial wipes, or sanitiser spray.

**MY PRIORITY IS THE HEALTH AND WELLBEING OF ALL PARTIES**

**PLEASE WORK WITH ME TO KEEP SAFE AND HEALTHY**

Please note: I am within my rights to refuse to work for clients whom I feel do not follow COVID-19 safety guidelines.